



Atento Recognized as One of the Best Companies to Work for in Chile

- Atento is the only CRM/BPO company in Chile to be recognized by Great Place to Work® for the third year running
- The Company is also one of the 25 Best Multinationals to Work for in Latin America according to Great Place to Work®

SANTIAGO DE CHILE, November 29, 2017 – Atento S.A. (NYSE: ATTO), the leading provider of customer relationship management and business process outsourcing services (CRM/BPO) in Latin America, and one of the top five providers worldwide, has been recognized for the third year running as One of the Best Places to Work in Chile by Great Place to Work®. Atento is the only CRM/BPO sector company to be included in this prestigious ranking in Chile.

Atento has set itself apart over the years with its culture centered around people and for its efforts to foster an optimal work environment. Its commitment to people is reflected in its human resources programs, aimed at developing and motivating its employees, allowing the company to offer the best customer experience solutions in the market.

Juan Carlos Urzúa, Managing Director of Atento Chile commented, "We are really proud to be the only company in the sector to be included in the select group of Best Companies to Work for in Chile. It is a source of tremendous pride and a true recognition of our culture centered around people. I would like to thank each and every one of our employees who live our values of integrity, passion, commitment and trust to offer the best customer experience in the market."

Valeria Ibarra, Human Resources Director of Atento Chile added, "Our commitment to people and their development in the best working environment is a fundamental component of our business model and company strategy. Thanks to our approach to inclusion and diversity, proximity, opportunities and a good work environment, our employees have identified us as one of the best companies to work for in the country. Being included in this ranking reinforce our sense of responsibility toward our people and that's why we strive to provide them with the best possible experience in our company."

In Chile, Atento provides more than 5,500 jobs and devises development plans that promote the different skills of employees, training them and equipping them with tools that allow them to grow professionally. In Atento Chile, 90% of the supervisors were recruited as service agents. The company also has a series of programs and actions aimed exclusively at generating well-being and pleasant experiences within their teams.

About Great Place to Work®

Great Place to Work® is a global research, consulting and training firm that helps organizations identify, create and sustain great workplaces through the development of trusting workplace cultures. Each year, it produces and publishes lists of the Best Companies to Work For in each of the more than 50 countries where it operates based on the largest organizational climate study in the world, in which more than 7,200 companies and five million employees take part. Its mission: "To build a better society by helping companies transform their workplaces".

About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (CRM BPO) services in Latin America, and among the top five providers worldwide, based on revenues. Atento is also a leading provider of nearshoring CRM/BPO services to companies that carry out their activities in the United States. Since 1999, the company has developed its business model in 13 countries where it employs 150,000 people. Atento has over 400 clients to whom it offers a wide range of CRM/BPO services through multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, health, retail and public administrations, among others. Atento's shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2016, Atento was named one of the World's 25 Best Multinational Workplaces by Great Place to Work® for a fourth consecutive year. For more information visit www.atento.com

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